Policy

Our Mission is based on fundamental values, and the main ones are listed below in order of importance:

- **Humility**
  Conversely, arrogant attitudes are not tolerated
- **Respect for people**
  Colleagues, customers, suppliers, and people in general
- **Respect for things and the environment**
  The working environment as well as the external environment
  for which we are responsible.
- **Customer satisfaction**
- **Passion**
- **Creativity.**

It is obvious that, due to the nature of LORENZI and its very survival, customer satisfaction should come first, along with a selection of customers that allow the company rapid expansion.
However, for this goal to be achieved, it is necessary to work in an environment where, first and foremost, respect is important for those who commit themselves most to this goal. Not the individual, but the team. A team of which everyone should be proud to be a part.
Customer satisfaction and providing the customer with excellent service so that they choose us over our competitors is the objective that the entire team must set for themselves every day. When dealing with a new or otherwise unknown customer, when in doubt, we treat our visitor with the utmost respect.
With a view to respecting people, LORENZI is concretely applying the SA8000 Social Responsibility standard, through which it undertakes:

- To comply with all requirements demanded by this standard;
- to verify that this Policy is communicated and understood by everyone in the company and by identified stakeholders;

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- To comply with all national and international laws, recommendations, and ILO conventions concerning fundamental human rights, the treatment of personnel in the workplace, and applicable regulations in general;
- Not to use child labor, not even for short periods of time;
- Not to resort to forced labor;
- To guarantee its employees a workplace that is as safe and healthy as possible.

LORENZI promotes and encourages everyone's creativity to the utmost, and for this reason too, everyone is invited to speak directly with Management, specifically with Eng. Giulio Guasco, for any doubts or proposals. For any reports or information, communications can be sent to the following contacts:

- Lorenzi Srl Via Atene, 7 – 35010 Vigonza (PD), sa8000@lorenzinet.com, tel +39 0498936665 fax +39 0498935066
- SGS Italia S.p.A. Via Caldera, 21 - 20153 Milano tel +39 0273 931 fax +39 010 5351140 e-mail: sa8000@sgs.com
- SAI (Social Accountability International) 15 West 44 Th Street, 6th floor New York e-mail: SA8000@sa-intl.org Fax: +212-684-1515
- SAAS (Social Accountability Accreditation Services) email: saas@saasaccreditation.org

Vigonza, March 30, 2026

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