

Policy

Our mission is based on essential values and we here below list the principal ones in order of importance:

- **Humility**
On the contrary, arrogance attitudes are not tolerated;
- **Respect for people**
Colleagues, customers, suppliers and people in general;
- **Respect for things and environment**
Work environment but also the external one we are responsible for;
- **Customer satisfaction**
- **Passion**
- **Creativity**

It is obvious that, considering Lorenzi's policy and its survival, customer satisfaction should be in first place as well as selecting customers that could allow a fast development of the Company.

To achieve this goal, it is necessary working in an environment where, first of all, it is important to respect people most involved in achieving it.

Not for the one, but for the team. A team where everybody should be proud to be a part of it.

The team has to be focused on the customer satisfaction goal and on providing always with a great service that will convince him to choose us and not our competitors.

When we are dealing with a new customer or unknown people, we behave in any case with the maximum respect regarding our visitor.

In order to respect people, Lorenzi Company is concretely observing the standards of Social Responsibility SA8000 and commits to:

- fully comply all the requirements of this standard;
- verify that this policy is spread and accepted by all the staff and by the involved people;

- respect all national and international laws, ILO recommendations and conventions about human rights, how the staff is treated in the working place and general applicable norms;
- not allow child labour even for short period of time;
- not use forced labour;
- guarantee a safety and healthy workplace;

Lorenzi Company promotes and incentivizes the creativity of everybody and, for this reason, everyone is encouraged to talk directly with the Direction in the person of Mr. Lorenzo Lorenzi, for any further doubt or proposal.

For any further reports and information please contact the following references:

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Lorenzo Lorenzi

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